

ADASS EAST Community Services (OP) v23.2 for Fisher Healthcare East Anglia - Norwich



GOOD

Assessment Completed 11/06/2024

Domains

Name	Rating	
1. Involvement and Information	Good	★★★★★
2. Personalised Care and Support	Good	★★★★★
3. Safeguarding and Safety	Good	★★★★★
4. Suitability of Staffing	Requires Improvement	★★★☆☆
5. Quality of Management	Good	★★★★★

Standards

Name	Rating	
1. Respecting and Involving People Accessing the Service	Good	★★★★★
2. Consent	Requires Improvement	★★★☆☆
3. Care and Welfare of People Accessing the Service	Good	★★★★★
4. Meeting Nutritional Needs	Good	★★★★★
5. Co-operating with other Providers	Not Assessed	
6. Safeguarding People who access the Service from Abuse	Good	★★★★★
7. Cleanliness and Infection Control	Good	★★★★★
8. Management of Medicines	Good	★★★★★
9. Safety and Suitability of Premises	Not Assessed	
10. Safety, Availability and Suitability of Equipment	Good	★★★★★
11. Requirements Relating to Staff Recruitment	Requires Improvement	★★★☆☆
12. Staffing and Staff Deployment	Good	★★★★★
13. Staff Support	Requires Improvement	★★★☆☆
14. Assessing and Monitoring the Quality of Service Provision	Requires Improvement	★★★☆☆
15. Using Information and Dealing with Complaints	Good	★★★★★
16. Records	Good	★★★★★

